



**Continually Providing Better Solutions...**

Date: April 4, 2006  
To: Sandy Buchanan, Ohio Citizen Action Committee  
From: Scott Forster, General Environmental Management

Thank you for your invitation to attend your upcoming meeting. Unfortunately, we will not be able to have a representative in attendance.

As you correctly noted, General Environmental Management (GEM) is in the process of developing and implementing a Potential Nuisance Odor Abatement Plan and a Community Outreach Response Plan. Pursuant to GEM's agreement with the Ohio EPA and the CDAQ, these plans will be submitted to the Ohio EPA and the CDAQ and will be finalized with the input from those agencies. Once finalized, the Community Outreach Response Plan will certainly be communicated to your organization and we hope your members will find it provides an effective way to communicate directly with our company.

GEM's agreement with the agencies also contemplates undertaking an additional plant-wide odor abatement study and GEM has retained an experienced engineering consulting firm to undertake that study. This work will supplement the measures GEM already has undertaken to prevent and control nuisance odors from its biological treatment units. Those measures have included the installation of an odor neutralizing mist system, and testing and evaluation of various odor neutralizing agents and chemical odor reactants. The results of the study, once submitted to the agencies, will be available to the public.

As CDAQ, GEM and other interested parties continue to address the presence of nuisance odors in Cleveland's industrial valley, we hope you will continue to share with us the complete analytical results of your sampling which you are conducting throughout the industrial valley. GEM will provide that data to its engineering consultants in connection with their work on these issues. GEM applauds Ohio Citizens Action Committee in its attempts to develop scientifically accurate data regarding air emissions in the area and we encourage your members to maintain an objective and scientific approach to this and other environmental issues.

We look forward to "Continually Providing Better Solutions" to our local community, state and country.